

12th Edition

## NEW ERA E-COMMERCE: THE FUTURE OF FULFILMENT

"E-Commerce 3.0: Infrastructure and Governance for Scalable Logistics Growth"  
Friday, 13<sup>th</sup> February 2026, Friday | 1000 – 1715 Hrs | The Lalit, New Delhi

**1000 – 1120 Hrs**

### INAUGURAL SESSION

1120-1145 Hrs

Networking Tea Break

**1145 – 1300 Hrs**

### SESSION I: COMPOSABLE TECH & CLEAN DATA – THE NEW ENGINES OF ENTERPRISE GROWTH

As e-commerce operations scale, the limitations of monolithic platforms become increasingly visible. The future belongs to composable architecture modular, flexible, and interoperable systems that can evolve quickly. But this shift succeeds only when powered by clean, consistent, and intelligently structured data. This session explores how enterprises can design the digital foundations required for reliable, real-time, and growth-ready fulfilment.

- The rise of modular technology platforms and how they unlock agility
- Enterprise-wide data hygiene: frameworks for accuracy, consistency, and interoperability
- Enhancing visibility across warehousing, fulfilment, transport, and last-mile operations
- Lessons from digital transformation journeys: integration of pitfalls & success stories

**Session Chairman  
Lead Presentation**

To be decided  
**Mr. Shobit Singh,**  
Co-Founder & CPTO  
Hexalog

#### Panel Discussion

**Mr Shobit Singh**, Co-Founder & CPTO Hexalog  
**Mr. Taninder Kaur**, Senior Director Supply Chain & Innovation, The Coca Cola Company  
**Mr. Vipul Arora**, Head - Supply Chain - South Asia, Kohler Co  
**Mr. Chiranjiv Mohanty**, Head of Supply Chain, Licious  
**Mr. Nitin Arora**, Head of Supply Chain - Hyperpure at Zomato

**1245 - 1300 Hrs Q & A Session**  
**1300 - 1400 Hrs Lunch Break**

**1400 – 1530 Hrs****SESSION II: RETAIL INNOVATION & THE EVOLUTION OF E-COMMERCE MODELS**

Today's consumer is redefining what modern retail must deliver—convenience, immediacy, hyper-personalization, and flexibility. To stay competitive, retailers are reinventing their business models: Omnichannel formats that merge online and offline seamlessly, D2C brands that prioritize experience and loyalty and Marketplaces and hybrid ecosystems that expand reach. These innovations place new pressures on logistics—inventory positioning, last-mile speed, returns behaviour, and cost optimization.

- Retail models on the rise: what's winning and what's next
- How product movement, fulfilment strategies, and last-mile delivery must evolve
- Mastering the complexity of returns and reverse logistics
- Partner ecosystems: expanding markets through collaboration and shared capabilities

**Session Chairman****Mr. Umesh Madhyan**

Member-CII National Committee on  
Logistics  
& Chief Operating Officer  
LEAP India

**Panel Discussion**

**Mr. Alok Varman**, Head of Supply Chain, Pepper fry

**Mr. Anjan Kundu**, Head of Supply Chain, Bata India

**Mr. Manish Parmar**, Vice President Supply Chain, Process Excellence & ESG Sustainability, Country Delight

**Mr. Mukul Gupta**, Vice President Quick Commerce, Portronics

**Mr. Anand Varadarajan**, Vice President - Consumer Sector, DP World

**1515 - 1530 Hrs    Q & A Session****1530 - 1545 Hrs    Break**

1545 – 1715 Hrs

### **SESSION III: THE FUTURE OF E-ADMINISTRATION IN COMMERCE & LOGISTICS**

While India's digital commerce grows, traditional administrative processes often create friction. The next era demands e-administration frameworks that are faster, transparent, secure, and seamlessly integrated with business workflows. Digital identity, automated verifications, paperless documentation, and intelligent compliance systems are set to reshape trade efficiency. This session highlights how government and industry can co-create governance models that support agility and reduce operational drag.

- End-to-end digital approvals and streamlined government interactions
- Reducing compliance errors through automation and shared digital systems
- Balancing transparency with robust data security
- Collaborative pathways for regulatory modernization across the supply chain

**Session Chairman**  
Logistics &

**Dr. K Ganesh**  
Member, CII National Committee on  
Partner  
McKinsey & Company

**Lead Presentation**

**Mr. Manoj Tripathi**  
Chief Executive Officer  
TCI Supply Chain Solutions

#### **Panel Discussion**

**Ms. Manoj Tripathi**, Chief Executive Officer, TCI Supply Chain Solutions

**Ms. Rakhi Nagpal**, Vice President Supply Chain, JQR Sports

**Mr Shonik Goyal**, Head Supply Chain, Sleep well

**Mr. Abhishek Verma**, Head – Supply Chain Management & Commercial, Blackberry Menswear

**Mr .Anil Kumar Mishra** – National Logistics Head, Pladis Global

**1700 - 1715 Hrs Q & A Session**

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